

Terms of Workmanship Guarantee

Limitless Solutions offers a limited installation services warranty for any defects in the work carried out by its qualified installers when installing a solar system at Installation sites i.e. "**workmanship guarantee**".

Scope of this workmanship guarantee

The workmanship warranty covers any defect/s that arise from the workmanship in installing your solar panels and solar inverter at the sites.

It does not cover the system or any of its components, including the performance of the panels or the inverter (which may be covered by separate manufacturer warranties and under law). For all work related to the installation, the workmanship warranty period is **1 year** from the date of commissioning.

Where the workmanship warranty applies as under, Limitless Solutions will

- Re-do or repair the installation i.e. repair the rusty mounting within warranty period, replace the components i.e. breakers, fuses, cables etc. if it burns due to installation fault.
- If components not burns due to installation fault, it will be replaced but the components cost will be charged as per actual.

Limitations and Exclusions of the guarantee:

To the extent permitted by law, claims are excluded from the workmanship warranty where the defect or loss has been caused by:

- Failure to comply with manufacturer instructions provided in warranty documents of manufacturer.
- Work on the system (*including modifying, moving or relocating any part of the system, even if temporary*) performed by someone other than us or our installer.
- If you have not adhered to maintenance requirements set out in the "Training Manual" provided.
- Any extreme weather condition that was not available when the system was installed (*e.g. power surges, pest damage, corrosion, etc.*)
- Natural disasters i.e. flood, earth quake, lightning strikes etc.
- Events outside of design range caused by the local utility supplier

You must provide all reasonable assistance to Limitless Solutions to help us diagnose and remedy any defects.

How to claim under this workmanship guarantee

To claim under this workmanship warranty, please email to Limitless Solutions on support@ls.com.pk. The complaint will be catered within 48 hours.

Kindly provide following data in email:

- Your name,
- address
- Outline of the nature of the defect/fault